

for all housing needs...

HOUSING ACCESS FOR WASHTENAW COUNTY

CALL HAWC



734.961.1999

HAWC staff determines if caller is...



Housed...

but in need of more affordable housing and resources to avoid facing homelessness

Information & Referrals

Callers could receive:

- >Information & referrals to other resources
- >Affordable housing list
- >Mediation to resolve housing issue with landlord, family, or others



At Imminent Risk...

of homelessness. Will lose primary nighttime residence within 14 days (HUD category 2)

Prevention & Diversion

1. Callers may be scheduled for a face2face assessment
2. Callers could receive:
 - >Mediation to resolve housing issue with landlord, family, or others
 - >Financial assistance
 - >Help navigating all housing options



Homeless...

lives in a place not meant for human habitation, shelter, transitional housing, or hotels paid by organization/government (HUD category 1)

Housing Program Prioritization

1. Caller receives a face2face assessment, VI-SPDAT, and screening for Homeless Preference Housing Choice Voucher; Safety needs are addressed
2. Depending on availability and need, caller may receive emergency shelter bed until permanent housing is identified (shelter stay <30 days)
3. Household is Prioritized:
 - Community Housing Prioritization (CHP) Committee prioritizes based on VI-SPDAT score, chronic homeless status, and other information
 - Homeless household could receive:**
 - Rapid Re-Housing**
Short term subsidy, short term case management
 - Permanent Supportive Housing**
Permanent rental subsidy, ongoing case management

Partners

HAWC is Washtenaw County's coordinated access for all housing needs. HAWC partners with many service providers and agencies to ensure success in service delivery and housing prioritization. Partners include:



HAWC Partners

- >The Salvation Army (HAWC lead agency)
- >Interfaith Hospitality Network at Alpha House
- >Shelter Association of Washtenaw County

Community Housing Prioritization (CHP) Committee

HAWC Partners in collaboration with:

- >Ann Arbor Housing Commission
- >Avalon Housing
- >Michigan Ability Partners
- >Ozone House
- >Project Outreach Team (PORT)
- >POWER, Inc.
- >SafeHouse
- >Shelter Association of Washtenaw County
- >SOS Community Services
- >Veterans Administration
- >Washtenaw Housing Alliance
- >Washtenaw County Office of Community & Economic Development
- >Ypsilanti Housing Commission

Contact HAWC

Call Center Hours & Contact Information

- Monday- 830 am-5 pm
- Tuesday- 830 am-7 pm
- Wednesday- 830 am-5 pm
- Thursday- 830 am-7 pm
- Friday- 8:30 am-5 pm

HAWC_Washtenaw@usc.salvationarmy.org
734.961.1999

Walk In Hours

- Tuesdays: The Salvation Army
9 S. Park | Ypsilanti
9 am-noon
- Thursdays: The Salvation Army
100 Arbana | Ann Arbor
1-4 pm