

Public Defender - *Our Measures*

Our Statistics—Key data points that drive our services

Measure		Prior Year— 2012	Current — 2013	Target for 2014	Trend
Total number of workload adult cases	New Completed	7,333 9,551	7,333(est) 9,551(est)	7,406(est) 9,646(est)	↔
Total number of workload juvenile cases	New Completed	740 3,943	740(est) 3,943(est)	747(est) 3,982(est)	↔
Total number of Volunteer Student/ Attorneys Interns number of hours donated		208 140,360	208 140,360	208 140,360	↔
Total Number of Community Outreach hours		576	576(est)	582(est)	↔

Our Products—What we produce and how efficient we are

Measure		Prior Year— 2012	Current — 2013	Target for 2014	Trend
Value of services received from volunteer student lawyers/ investigators		\$1,824,680	\$1,824,680	\$1,824,680	↔
Successful completion of felony case charges (dispositions)		3,870	3,870(est)	3,910(est)	↔
New felony case charges (opened)		3,018	3,018(est)	3,048(est)	↔
Successful completion of misdemeanor case charges & select civil cases (dispositions)		5,681	5,681(est)	5,738(est)	↔
New misdemeanor case charges & select civil cases (Opened)		4,315	4,315(est)	4,358(est)	↔
Successful completion of juvenile delinquency case charges, hearings, reviews, appeals		1,471	1,471(est)	1,486(est)	↔
Successful completion of Juvenile Neglect & Abuse case hearings, dispositions, appeals, visitations, reviews, etc.		2,472	2,472(est)	2,497(est)	↔
Average number of total (T) volunteer Student Lawyers / Investigators throughout the year and full-time (F) equivalence in service provided		69(T) 34(F)	69(T) 34(F)	69(T) 34(F)	↔

Our Outcomes—What we accomplish and how effective we are

Measure		Prior Year— 2012	Current — 2013	Target for 2014	Trend
# of case/charge completed by division -	Adult Juvenile	9,551 3,943	9,551(est) 3,943(est)	9,646(est) 3,982(est)	↔
% of dispositions without valid grievances/lawsuits or significant error		100%	100%	100%	↔