



The Salvation Army

▶ Energy Assistance Overview

▶ December 14, 2022

Salvation Army Services Provided

Energy Assistance Bill Payment

- Heat and Electric
- Payment for past due or shut off notices, disconnected, or old balance to establish new service

Energy Assistance Monthly Affordable Payment Plan

- DTE and Consumers Energy
- Discounted monthly customer payment
- Customers with 20%-150% FPL (Must be SER eligible)
- Customers with 151%-400% FPL

Holistic Approach

- Energy Conservation
- Household budget review
- In house services
- Referrals to additional services

Other

- Food
- Limited funding for Water, Rent

Eligibility

Apply with Michigan Department of Health & Human Services (MDHHS) for State Emergency Relief (SER)
<https://newmibridges.michigan.gov>

If approved for SER: customer qualifies for Michigan Energy Assistance Program (MEAP) Bill payment or Affordable Payment Plan

If not approved for SER: customer may qualify for limited gift funding Bill payment or Affordable Payment Plan from DTE and Consumers Energy

How to apply to Salvation Army

Apply online

- <https://salarmy.us/energy>
- Agree to Terms and Conditions by selecting “Continue”
- Complete required fields
- Email verification step required

Email

- Email completed application
- usc.gld.eas.shared@usc.salvationarmy.org

Call to schedule in person appointment

- Ann Arbor Corps- 100 Arbana Dr, Ann Arbor, 48103
Phone 734.668.8353
- Hours M-F 9a-5p, closed for lunch 12p-1p

Contacts



For Agencies/Staff

- Angela Sterner, Energy Assistance Services Director Cell
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- Andrea Maloy, Eastern Energy Assistance Regional Manager Cell
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For customers

- Local Salvation Army Ann Arbor Office Phone 734.668.8353
- Statewide General Email for questions and sending applications
usc.gld.eas.shared@usc.salvationarmy.org