When is the winter shelter open? – November 8th, 2021 – March 31st, 2022 pending weather conditions. Shelter is available each night beginning at 8:30pm.

How is this year different because of COVID-19? - Because of the pandemic, our sheltering may be different this year. Shelter beds are limited, so if you’re able to stay at a family members, friends, or anywhere else, it is highly encouraged and we will try divert individuals from shelter as much as possible. We have enhanced health and safety practices and will open additional offsite location(s) if needed to ensure adequate social distancing for guests.

Will I be safe? - We are working diligently with the Public Health department to maintain health and safety protocols to keep you safe. Everyone at the shelter locations are required to wear a mask and social distance. Everyone entering receives a health screening including temperature check; if anyone is ill, we will work to get them medical attention immediately.

Who is eligible? – Any individuals seeking emergency shelter during the cold, winter months. Families, please contact Housing Access of Washtenaw County at 734-961-1999 to be referred to appropriate shelter resources.

What is provided? – Individuals are provided a safe place to sleep each night and can access a wide variety of services including meals, case management, medical care, and most importantly help finding permanent housing.

Where is shelter provided? - Nighttime accommodations are at the Delonis Center; 312 W. Huron St., Ann Arbor and multiple offsite locations including Congregation partners. During day-time hours, those seeking shelter should first contact Housing Access of Washtenaw County to obtain a referral for shelter at 734-961-1999. If it is after 5pm or weekend, please come to the Delonis Center and we’ll assist with ensuring you’re served and provide transportation to an offsite location if needed.

How do I get into the shelter? – Please contact Housing Access of Washtenaw County and obtain a referral to the Delonis Center. Housing Access can be reached at 734-961-1999. If it is after 5pm or weekend, please come to the Delonis Center and we’ll assist ensuring you’re served.

What about during the daytime? – Daytime shelter accommodations are available throughout the winter shelter season. Day shelter is provided through a partnership with the local group MISSION beginning in December. Day-time accommodations will also be provided beginning in November, Monday-Thursday at Freighthouse in Ypsilanti in partnership with the City of Ypsilanti. Please see the schedule below for a list of locations. Some Day-time sites availability on the weekends varies. If you are seeking day shelter on the weekend, please call 734-662-2829 to be given the most up to date information. We will have day-time shelter accommodations 7 days a week.

How can I be connected to housing resources? An Intake Specialist will connect with you via phone to discuss housing resources and share information about SAWC housing case management assisting you with your housing search. See staff member to complete an intake and be connected to a case manager.

Who’s here to support me during my housing crisis? There are a number organizations devoted to helping you. Whether you call Housing Access of Washtenaw County or visit the Delonis Center for shelter, you will be connected to a network of almost 30 organizations to help you with moving into safe, permanent housing.

Please contact the Delonis Center at 734-662-2829 if you have any questions or need more information.

<table>
<thead>
<tr>
<th>Day Time Warming Shelter Location(s)</th>
<th>Location</th>
<th>Address</th>
<th>Month</th>
</tr>
</thead>
<tbody>
<tr>
<td>Freighthouse (Mon. – Thur., 8-6pm)</td>
<td>100 Market Pl, Ypsilanti, MI 48198</td>
<td>November 1, 2021 – March 31, 2022</td>
<td></td>
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<tr>
<td>Other Sites TBD beginning in December</td>
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