



**WASHTENAW COUNTY
FINANCE DEPARTMENT**

Purchasing Division

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July 15, 2016

RFP No.: 7078

Title: **PUBLIC SAFETY IP BASED NEXT GENERATION 9-1-1 PHONE
SYSTEM AND ASSOCIATED NETWORK CONSULTANT TO DEVELOP
RFP SPECS**

Bid Opening: **Friday, July 22, 2016 @ 4:00PM EST**

Questions and Answers:

Q1: Will the 911 Phone Switch be procured with the Public Safety IP Based Next Generation 9-1-1 Phone System RFP?

A1: This proposal is for consulting services only. We are looking for assistance from a company with experience in NG911 since it is a very complicated matter and we want to make sure we do it right the first time. From the consulting we would envision purchasing the ESINet and the CPE, perhaps as separate bids, but that is yet to be determined.

Q2: Is the answering point the same thing as the CPE?

A2: By CPE (customer premise equipment) I mean the actually switch and computer based phone screen that the dispatchers would use. The switch might be owned by Washtenaw County and located somewhere here, or it could potentially be cloud based, but it would connect to computers at each position in our PSAPs. This RFP is to help us figure out what to ask for, and then to possibly assist us in evaluating the bids.