

Welcoming America Resource List

**Washtenaw County Office of
Community and Economic Development**

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Welcoming New Americans

In 2016, Washtenaw County and the City of Ann Arbor launched “Welcoming America” initiatives to create communities committed to welcoming new Americans through immigrant-friendly policies, practices and programs.

Washtenaw County and the City of Ann Arbor initially created this initiative to promote unity, acceptance and respect for all persons, regardless of race, ethnicity, age and religious affiliation.

Championed by the **Washtenaw County Office of Economic and Development (OCED)** on behalf of the County, this initiative brings together stakeholders from the nonprofit, business, education, faith and cultural sectors to develop and implement strategies centered on three core areas of integration: civic, economic and linguistic.

As part of this broader goal, OCED has developed this resource manual to provide information on community resources and services for immigrant and refugees.

The manual provides information on resources integral to successful integration: **healthcare, education, housing, employment, resettlement and legal**. To further assist readers, a county map listing the location of resources and bus stops are also provided on page 18.

Though created specifically for new Americans, it is our hope that this manual serves as a tool to build trust, mutual respect and intercultural understanding between new immigrants and long-time residents

About OCED: OCED believes in the acceptance, respect and worth of a person. Together our community is stronger when all persons, regardless of race, ethnicity age and religious affiliation are able to participate in our community and Economy. www.ewashtenaw.org/oced

About Welcoming America: Launched in 2009, Welcoming America is a non-profit, non-partisan organization dedicated to supporting the many diverse communities and partners leading efforts to make their communities more vibrant places for all. www.welcomingamerica.org/

Alongside the City of Ann Arbor, other welcoming cities in Michigan include Detroit, Lansing, Kalamazoo and Macomb County.

Resource Partners

OCED thanks the following agencies for providing information that made this resource list possible:

- Ann Arbor District Library
- Ann Arbor YMCA
- Cancer Support Community of Ann Arbor
- Catholic Social Services of Washtnaw County
- Jewish Family Services
- Justice for our Neighbors Southeast Michigan
- Legal Services of South Central Michigan
- Michigan Immigrant Rights Center
- Michigan Legal Help
- Michigan Refugee Assistance Program
- Packard Health
- Samaritas
- Synod Community Services
- Washtenaw County of Public Health
- Washtenaw Health Plan
- Washtenaw Interfaith Coalition for Immigrant Rights
- Washtenaw Intermediate School District
- Ypsilanti District Library

Health

Agencies offering health services including support groups, healthy living practices and Medicaid and healthcare applications assistance.

Ann Arbor YMCA

www.annarborymca.org/

400 West Washington Street, Ann Arbor, MI 48103

734-996-9622

Services: Healthy Living Practices | Youth Development Programming | Financial Assistance

Language(s): English | Spanish

Cancer Support Community of Greater Ann Arbor

www.cancersupportannarbor.org

2010 Hogback Road. Suite 3, Ann Arbor, MI, 48105

734-975-2500

Services: Support Groups | Educational Workshops | Healthy Lifestyle & Stress Management Classes | Social Events | Resources & Referrals

Language(s): English

Catholic Social Services of Washtenaw County

csswashtenaw.org/

4925 Packard Road, Ann Arbor, MI 48108

734-971-9781

Services: Mental Health Services | Pregnancy Counselling | Spanish & English Pamphlets for Immigration Attorneys | WICIR (Washtenaw Interfaith Coalition for Immigrant Rights) Cards | Immigration & Deportation Packets | Food Bank

Language(s): Spanish | Arabic

Packard Health

packardhealth.org/

3174 Packard Road, Ann Arbor, MI 48108

734- 971-1073

Services: Advocacy | Case Management | Resource Packets

Language(s): Spanish (Translator phone available for other languages)

Washtenaw Health Plan

www.healthcarecounts.org

555 Towner Street. Ypsilanti, MI 48198

734-544-3030

Services: Access to Health Insurance | Community Resources Referral | Phone Interpretation | In-person Assistance (Arabic, French, Portuguese & Spanish) | DHS (Department of Human Services) Navigation | Driver's License Assistance

Language(s): Spanish | Arabic | French | Chinese

Washtenaw County Public Health

www.ewashtenaw.org

555 Towner Street. Ste 1, Ypsilanti, MI 48198

734-544-6700

Services: WIC (Women, Infants and Children), Immunizations, TB (Tuberculosis) Interventions, MIHP (Maternal Infant Health Program) & Communicable Disease Programs | Notary Public to Sign Powers of Attorney | Medicaid and Marketplace Application Assistance

Language(s): Spanish | Arabic | French (In office interpretation for the above languages. Language Line for all other languages. Some documents are translated into Spanish and Arabic)

Education & Literacy

Agencies providing education and literacy services specifically for immigrants and refugees. Services include computer training, cultural orientations and job search assistance.

Ann Arbor District Library

www.aadl.org/

AADL Downtown Library: 343 South Fifth Avenue, Ann Arbor, MI 48104

AADL Malletts Creek Branch: 3090 E. Eisenhower Pkwy. Ann Arbor, MI 48108

AADL Pittsfield Branch: 2359 Oak Valley Drive, Ann Arbor, MI 48103

AADL Traverwood Branch: 3333 Traverwood Drive, Ann Arbor, MI 48105

AADL Westgate Branch: 2503 Jackson Avenue, Ann Arbor, MI 48103

734-327-4200

Services: ESL (English as a Second Language) Conversation Groups | English Language Learning Materials (free programs)

Language(s): Spanish | Arabic | Chinese | Korean | Japanese | Russian (web-based translation)

Samaritas

www.samaritas.org/

2770 Carpenter Road, Ann Arbor, MI 48108

734-971-1944

Services: Airport Reception | Housing Placement | Cultural Orientation | School enrollment | *AOR (Affidavit of Relationship) Applications for Family Reunification

Special Requirements: With the exception of AOR applications, clients are required to be refugees or Special Immigrant Visa's assigned to Samaritas to receive the listed service. Services offered during the 90-day period in the resettlement program begins on the first day of arrival in the United States. AOR applications for family reunification are eligible for any refugee or asylee, who is over 18, has been in the U.S. for less than five years, and has a spouse, unmarried child, or parents still overseas

Language(s): None

Ypsilanti District Library

www.ypsilibrary.org

5577 Whittaker Road, Ypsilanti, MI 48197 (ext. 1350)

8795 MacArthur Blvd. Ypsilanti, MI 48198 (ext. 1391)

229 W Michigan Avenue, Ypsilanti, MI 48197 (ext. 1325)

734-482-411

Services: International Languages Collection | Youth International Languages (Spanish, Russian, Chinese, and Arabic) | World Language Story Time | Computer Training | Washtenaw Literacy | Job Search Assistance

Language(s): Spanish | French (Translation is provided by staff members who are fluent in other languages. This is not a specific library-sponsored service)

Washtenaw Intermediate School District

www.washtenawisd.org/

1819 S. Wagner Road, Ann Arbor, MI 48103

734-994-8100

Services: Home Visiting | Parent Education

Special Requirements: Requirements based primarily on family income or if the child has an identified developmental or medical delay

Language(s): Spanish

Legal

Agencies providing legal services specifically for immigrants and refugees.

Justice for Our Neighbors Southeastern Michigan

www.jfonsemi.org/

Beverly Hills UMC: 20000 W. 13 Mile Road, Beverly Hills, MI 28025
734-709-1151

Services: Free Legal Services

Special Requirements: Must make less than 200% of the federal poverty level

Language(s): Spanish | Arabic | French

Legal Services of South Central Michigan

www.lsscm.org/

420 N. Fourth Avenue, Ann Arbor, MI 48104
734-665-6181

Services: Eviction & Foreclosure Prevention Services | Assault Survivor
U-Visa Assistance

Special Requirements: Depending on legal need, immigration status may be of issue. To obtain U-visa assistance, clients does not need to have legal presence in US. To obtain assistance getting proper public benefits, the US citizen minor child/children would be our client. For other legal needs the client would need to have legal presence in U.S., due to our grant funding

Language(s): Spanish | Arabic | French | Chinese | Korean | Japanese
(Organization has phone interpreters for any other language)

Michigan Immigrant Rights Center

www.michiganimmigrant.org

220 E. Huron Street, Suite 600A, Ann Arbor, MI 48104
734-239-6863

Services: Legal Representation & Assistance

Special Requirements: Must make less than 200% of the federal poverty unless the circumstances are citizenship related. No income cap for citizenship matters

Language(s): Spanish | Organization serves non-Spanish speakers with interpreters

Michigan Legal Help

www.michiganlegalhelp.org

Services: Immigration & Farmworker's Rights | Civil Legal Information (Family Law, Education, Housing, Consumer Rights)

Language(s): Spanish

Washtenaw Interfaith Coalition for Immigrant Rights

www.wicir.com/

218 N. Adams Street, Ypsilanti, MI 49198
734-355-2707

Services: Crisis Support | Legal Resources Connections | Housing Assistance |
Deportation Emotional Support | Immigration Related Happenings

Language(s): Spanish | French

Social Services

Agencies providing social service resources specifically for immigrants and refugees. Services include financial assistance, housing assistance and school enrollment.

Michigan Refugee Assistance Program

www.mrapum.org/home

mrapboard@umich.edu

734-368-0120

Services: Mentoring Program (participants are paired with a small group of volunteers. Volunteers visit the families once every two weeks and assist them with getting oriented into the community such as grocery shopping, learning to ride the bus, finding grocery stores, check into how children's school is going, etc.)

Language(s): None

Samaritas

www.samaritas.org/

2770 Carpenter Road, Ann Arbor, MI 48108

734-971-1944

Services: Airport Reception | Housing Placement | Cultural Orientation | School enrollment | AOR (Affidavit of Relationship) Applications for Family Reunification

Special Requirements: With the exception of AOR applications, clients are required to be refugees or Special Immigrant Visa's assigned to Samaritas to receive the listed service. Services offered during the 90-day period in the resettlement program begins on the first day of arrival in the United States. AOR applications for family reunification are eligible for any refugee or asylee, who is over 18, has been in the U.S. for less than five years, and has a spouse, unmarried child, or parents still overseas

Language(s): None

Synod Community Services/Washtenaw ID Project

www.synodhelps.org/

615 S. Mansfield Road, Ypsilanti, MI 48197

734-340-5898

Services: Housing and Mental Health Assistance | State ID Assistance | ID related Support | Translation Services | Financial Assistance | Cultural Navigation with Obtaining County ID

Special Requirements: If Synod provides financial assistance for an ID they need to verify that the individual has financial hardship. Additionally, Synod takes various steps to not disclose the identity of this individual when it could be a risk for them

To apply for financial support, Synod requires:

1. A letter from a Social Service Agency, Shelter, Religious Organization or Advocacy Group attesting to the indigence of the individual and indicating the level of financial assistance needed

The following require a statement from the potential recipient indicating the amount of financial assistance needed:

2. A document or card issued by any government program that is administering public benefits to the individual indicating that he/she is receiving needs-based assistance (i.e. Supplemental Security Income, TANF, Bridge Card or Medicaid card)

3. A document indicating that your child receives free school lunch

Language(s): Spanish | French

Housing & Resettlement

Agencies providing housing and resettlement assistance specifically for immigrants and refugees. These agencies offer services including housing placement.

Jewish Family Services

www.jfsannarbor.org/

2245 S. State Street. Ste. 200, Ann Arbor, MI 48104

734-769-0209

Services: Resettlement ESL | Immigration and Naturalization/Citizenship

Additional Services: Food Pantry | Counseling | Older Adult Services | Employment

Special Requirements: Legal Status for all programs except ESL and Food Pantry

Language(s): Spanish | Russian | French | Arabic

ESL: English as a Second Language

Samaritas

www.samaritas.org/

2770 Carpenter Road, Ann Arbor, MI 48108

734-971-1944

Services: Airport Reception | Housing Placement | Cultural Orientation | School enrollment | AOR (Affidavit of Relationship) Applications for Family Reunification

Special Requirements: With the exception of AOR applications, clients are required to be refugees or Special Immigrant Visa's assigned to Samaritas to receive the listed service. Services offered during the 90-day period in the resettlement program begins on the first day of arrival in the United States. AOR applications for family reunification are eligible for any refugee or asylee, who is over 18, has been in the U.S. for less than five years, and has a spouse, unmarried child, or parents still overseas

Language(s): None

Washtenaw Interfaith Coalition for Immigrant Rights

www.wicir.com/

218 N. Adams Street, Ypsilanti, MI 48198

734-355-2707

Services: Crisis Support | Legal Resources | Housing Assistance | Emotional
Deportation Support | Immigration Related Happenings

Language(s): Spanish | French

Emergency Numbers & Hotlines

Crisis Hotline

This hotline used for any crisis that may arise
1-855-435-7693

Criminal- Immigration Helpline

Legal representation for immigrants having committed an illegal crime.
1-212-725-6422

Employment Law Project Hotline

Education clinics for low-wage and unemployed workers
1-888-218-6974

Homeless Family Rights Hotline

Individuals and families experiencing homelessness in need of counseling services
1-800-649-9125

Immigrant and Employee Rights Section (IER)

For immigrants experiencing discrimination searching for employment
Worker Hotline: 1-800-255-7688

Immigration Law Unit Hotline

For immigrants in need of legal assistance or advice
1-212-577-3456

Immigrant Rights Hotline

For immigrants detained by ICE agents or the U.S. government
1-888-507-2970

National Domestic Violence Hotline

Tools and immediate support for those affected by domestic violence. Confidential, seven days a week
1-800-799-7233

A portion of this information was made available by: <https://refugeeswelcomehome.org/emergency-hotlines/>

ESL Classes in Washtenaw County



Ann Arbor Public Library

Alison Austin
734-879-1320
austin@washtenawliteracy.org
Times: From November

Ann Arbor Public Schools

Click [here](#) for a list of classes and times
ESL Registration [Flyer](#)
Odette Petrini
petrini@aaps.k12.mi.us

Eastern Michigan University

318 King Hall
Ypsilanti, MI 48197
734-487-0338
esl@emich.edu
[Fact sheet](#)

First United Methodist Church of Ypsilanti

209 Washtenaw Avenue
Ypsilanti, MI 48197
ESL is taught every Monday and Wednesday evening during the regular school year
Jorge Luna, ESL Coordinator
734-482-8374
fumcyesl@gmail.com

Jewish Family Services

2245 South State Street
Suite 200
Ann Arbor, MI 48104
Monday, Wednesday & Thursday 10:00am- 12:00pm & 1:00pm-3:00pm
Jessica
734-769-0209
jessica@jfsannarbor.org

Michigan Language Center

715 E. Huron Street
Suite 1W
Ann Arbor, MI 48104
Moses Lee
734-663-9415
info@englishclasses.com

Palma

Proyecto Advance: Latino Mentoring Association
343 S. 5th Avenue
Ann Arbor, Michigan 48104
Chris
734-604-5172

University of Michigan English Language Institute

500 Church Street
Suite 900
Ann Arbor, Michigan 48109
Inside Weiser Hall

University of Michigan International Center

555 South Forest Avenue
Ann Arbor, Michigan 48104

Washtenaw Community College and Ypsilanti Schools Partnership

2025 East Clark Road
Ypsilanti, Michigan 48198

Washtenaw Literacy

[Calendar](#)

Alison Austin
734-879-1320
austin@washtenawliteracy.org

Ypsilanti Public Library

Basic ESL (can only be used if you're logging in at the library)
Mango Languages (Can sign in from anywhere with your library card)

Ypsilanti Township Community Center

2025 E. Clark Road
Ypsilanti, MI 48197
Times vary, please contact: Beth
734-858-8416