K. Walker called the meeting to order at 3:01 P.M.

I. Introductions
   • None

II. Audience Participation
   • None

III. Board Response to Audience Participation
   • None

IV. Correction to the agenda to change Item III, Att #1 Budget-Finance and Program-Quality Combined meeting minutes to Program-Quality Committee meeting minutes and actions from 10/7/19.

V. Program-Quality Committee Meeting Minutes and Actions from 10/7/19
   • Program-Quality Committee Minutes and Actions of 10/7/19 were reviewed.
   • Correction to minutes to move P. Spriggel from members absent to members present by phone.

MOTION BY A. DUSBIBER SUPPORTED BY N. GRAEBNER TO APPROVE THE MINUTES AND ACTIONS FROM THE OCTOBER 7, 2019 PROGRAM-QUALITY COMMITTEE MEETING WITH CORRECTION LISTED ABOVE.

MOTION CARRIED

VI. Discussion Items
   • Organizational Update
     o M. Harding presented an update on the organization.
     o Section 298 has stopped however there is additional discussion at the Director’s Forum meeting today around this topic.
     o CMH Administration is monitoring the hiring freeze process and are in contact with County Human Resources for any positions that must be filled due to staff leaving. This has put some pressures on the organization in regard to staffing.
This freeze does affect directly employed supports coordinators and vocational services regarding the CLS services.
  o There are no updates from Lansing regarding financial updates from the State.

VII. Old Business
  • CCBHC Update
    o Final word on CCBHC has not been determined.
    o Funding has been extended until 3rd week of November.
    o Working through the NOMS and data collection and will bring this information back to the committee.
    o Received approval for a year 2 extension for CCBHC.

VIII. New Business
  • Community Living Supports (CLS)
    o K. Snay (Fair Hearing Officer), K. Diebboll (Utilization Manager), K. DeWeese (Program Administrator for I/DD Services) and S. Amos O’Neal (Customer Service) presented the CLS presentation to the committee.
    o Due to time issues, the Grievance and Appeals portion of the CLS presentation will be added to the December 2019 WCCMH Board meeting.

  • Data Dashboard
    o The Data Dashboard has been tabled to the combined Budget-Finance and Program-Quality Committee meeting in December due to time issues.

  • Recipient Rights Complaint
    o S. Ray stated that Washtenaw CMH has received a complaint against the Washtenaw Recipient Rights Department this morning.
    o The WCCMH Board is being asked to request an external investigation by the MDHHS Office of Recipient Rights to avoid any conflict of interest.

MOTION BY A. DUSBIBER, SUPPORTED BY S. ANTONOW TO REQUEST AN EXTERNAL INVESTIGATION BY THE MDHHS OFFICE OF RECIPIENT RIGHTS.

MOTION CARRIED

IX. Items for Future Discussions
  • Rehman Financial Analysis
  • Performance Metrics Discussion

X. Meeting adjourned at 3:59 pm.